



# keep in touch...

## De Putter & Co

Management Solutions



Q3 2009

### A discerning and well-considered path through crisis

Undoubtedly, the last years were the most successful years for your company and perhaps you did not always have time to reflect on your business processes. In times of recession it is all hands on deck and important to remember the basics.

More than ever, the values of having a management system are manifested. You manage your KPIs (Key Performance Indicators) and processes, so you can respond to changes in the market. Measurement is knowledge.

Certain processes may need to be adjusted. Or does your company need an operational audit in order to reduce internal costs or to calculate and realise savings? On the other hand, it may be essential to carry out operational or strategic benchmarking or it may be time to automate certain processes.

In short, it is now that your company can distinguish itself from its competitors by working in an efficient and result-oriented manner.

Maybe you do not dispose of the necessary resources or a certain activity does not require a fulltime job? In that case, De Putter & Co manages your project on a temporary basis.

Please contact us for more information or for an offer.

[www.deputter-co.com](http://www.deputter-co.com)

### Transport & Logistics 2009 again successful

Being a participant from the very beginning, De Putter & Co was once again prominently present at **Transport & Logistics**, THE logistic trade fair to discover innovations within the industry. Together with no less than 300 exhibitors we welcomed visitors from 20<sup>th</sup> till 22<sup>nd</sup> October 2009 in Antwerp expo.

During the fair, the ceremony of the **Transport & Logistics Gazelles 2009**, an initiative of TransportMedia and Trends Top, took place. The Gazelles are the fastest growing companies active in transport and logistics during the last 5 years. The awards were given in 3 categories: small, medium-sized and large companies. The winner for the category small companies is Crossrail Benelux. For the category medium-sized companies the winner is DSV Automotive Solutions and for the category large companies, DHL Global Forwarding was the fastest growing company.

[www.transport-logistics.be](http://www.transport-logistics.be)



### AEO certificate for SDV Belgium

SDV Belgium, active in transport & logistics, offers global and targeted solutions for different sectors. Being an authorised operator, they have the most comprehensive AEO status (customs simplifications and security facilitations) for



their agencies in Antwerp, Brucargo and Ostende. Within these 3 regions, SDV Belgium is the first customs forwarder to obtain the AEO certificate.

Under the expert guidance of De Putter & Co, the organisation went through an intensive process lasting more than a year, to obtain the AEO certificate. The AEO procedures have been fully implemented within the existing quality management system. Both safety of the loads, for road, sea- and airfreight, and management of files and finalisation of customs formalities, as well as close cooperation agreements with reliable suppliers are continuously guaranteed. The AEO certificate confirms SDV Belgium's reputation of reliable logistics partner for safety and customs transactions, and this inside as well as outside the European Union.

Client: *SDV Belgium*  
[www.sdv.com](http://www.sdv.com)

### ING Car Lease expands



ING Car Lease, number 4 on the Belgian market for the operational leasing of cars and light commercial vehicles up to 3,5T, appointed

De Putter & Co for the recruitment of an Operations Manager. Kris Holvoet is operationally responsible for a fleet of about 25.000 vehicles, for which he manages the Service, Remarketing and Insurance activities in Belgium and Luxembourg. He leads a team of 20 employees. Previously he gained a lot of experience in automotive, holding different management positions in logistics, parts and pricing.

Client: *ING Car Lease*  
[www.ingcarlease.be](http://www.ingcarlease.be)

### Environment-minded quality

Trucks from Lucas are crossing Europe daily to distribute new vehicles of various renowned brands. The Dutch group offers a wide range of logistics services besides the transport of cars.



In recent years, this family business in Raamsdonksveer, the Netherlands, strongly expanded and chose to strengthen its structure by implementing a quality and environmental system. To provide customers day after day with the best possible service and quality, and this in a sustainable, ecological way, remains the basic principle!

In close cooperation with the De Putter & Co team, this logistics provider designed a management system, which continuously challenges the organisation to improve its performances. Result: successful certification for both ISO 9001 and ISO 14001.

Client: *Lucas Group*  
[www.lucasgroup.nl](http://www.lucasgroup.nl)

### A new multimodal terminal in the port of Antwerp

Combinant, a joint venture between BASF, Inter Ferry Boats and the Swiss Hupac, set up a new open access rail terminal in the port of Antwerp. This installation, on the premises of BASF will be operational as of March 2010 and will be handling 150.000 containers per year. Combinant, short for Combined Terminal Antwerp, accounts for about 30 new jobs.

During selections, De Putter & Co put Ben Beirnaert forward as General Manager, which was later confirmed by the executive board. Mr Beirnaert has extensive terminal experience and he will be developing commercial contacts and promoting external relationships including train operators, customers and suppliers for Combinant.

He will also be responsible for infrastructure and the financial and administrative management of the terminal.



Client: *Combinant*  
[www.combinant.be](http://www.combinant.be)

### Durme-Natie is committed to quality and safety



Durme-Natie specialises in the handling of various commodities such as coffee and cocoa.

From 2 sites in the port of Antwerp, they take care of distribution, storage and transhipment as well as the related document flows. Durme-Natie is also responsible for quality control and taking samples of these products.

In order to support the rapid expansion, Durme-Natie appealed to De Putter & Co to register business processes and to realise a quality management system, resulting in an ISO 9001 certificate. In line with this QMS, a food safety management system according to the principles of ISO 22000 as well as Authorised Economic Operator were also integrated into the system, on the one hand to strengthen the internal structures and on the other hand to optimise goods flows and to meet the ever increasing customer's requirements.

Client: *Durme-Natie*  
[www.durme-natie.be](http://www.durme-natie.be)

### Agenda

- William De Putter presents G. Snel Belgium Group as 'Trendsetter in Transport' on Transport.tv, broadcasted on Kanaal Z, Sa 14 and Su 15 November with reruns on Tue 17, Sa 21 and Su 22 November  
[www.transporttv.be](http://www.transporttv.be)
- De Putter & Co organises an AEO info session on Tuesday 24 November in their Antwerp offices  
[www.deputter-co.com](http://www.deputter-co.com)