



## Supply Chain Security thanks to AEO

Recently, many legislative and operational modifications regarding customs have been made. A radical change for companies involved in supply chain is AEO (Authorised Economic Operator).

AEO is a consequence of measures taken after the attempts of 9/11, such as C-TPAT, ISPS, NASP. Emphasis is put on protecting the goods flows and on creating so-called 'green lanes' where customs will use the AEO status to distinguish the known and therefore 'secure' goods flows from the unknown. Companies with AEO certification will benefit from several advantages such as simplifications in the customs procedures and fewer controls.

There are 3 types of AEO certification: customs simplification, security & safety and a combination of the two. In order to get an AEO certificate, one has to file an application and perform a self-assessment. The subsequent risk analysis and control measures will be audited by customs and in the case of a positive evaluation an AEO certificate will be issued.

De Putter & Co is currently advising several companies in becoming AEO-certified and has developed a system for both the application and the self-assessment.

Please contact us for more information or for an offer.

[www.deputter-co.com](http://www.deputter-co.com)  
[http://ec.europa.eu/taxation\\_customs/common/faq/faq\\_3227\\_en.htm#top](http://ec.europa.eu/taxation_customs/common/faq/faq_3227_en.htm#top)

## Transport & Logistics 2009 in Antwerp Expo

The next edition of **Transport & Logistics** takes place 20-22 October 2009. This is the bi-annual professional platform where decision-takers, managers and specialists in the field of transport & distribution, forwarding, warehouse and ICT exchange their knowledge and experience.

Transport & Logistics offers at least 9000 professionals in the Benelux an overview of logistics developments and evolutions.

Being a specialised consultancy agency within the sector, De Putter & Co is prominently present, together with transport and logistics companies, forwarders, shipping companies, ...

All the more reason why you should visit Transport & Logistics!

[www.transport-logistics.be](http://www.transport-logistics.be)

## Tailor-made coaching

Employers in transport and logistics indicate that it is no longer sufficient to have a suitable diploma or certificate to obtain the adequate competences.



Transport & Magazijnen Fr. Hendrickx & Zonen, in cooperation with De Putter & Co, has organised a tailor-made recruitment and introduction program for their drivers. A practical Driver's Manual together with intensive instruction and on-the-job training helps the drivers to execute the daily client-specific demands. In the next phase, chaperon-drivers will be appointed in order to guide this project. They will be responsible for the follow-up, coaching and support of their colleagues.

Customer: *Fr. Hendrickx & Zonen*  
[www.tr-hendrickx.be](http://www.tr-hendrickx.be)

## Insourcing, a new trend?



The insourcing of activities by SME's as well as multinationals, is undeniably a prominent development in the current financial and economic environment. EVAL Europe in Zwijndrecht (B), one of the largest European manufacturers of granules for high-quality packing material, has taken advantage of the extended logistic know-how of De Putter & Co to insource their logistics activities in the port of Antwerp.

EVAL Europe takes into account the professional second opinion of our consultants when optimising the process flow and when organising the new warehouses.

Customer: *EVAL Europe*  
[www.eval.eu](http://www.eval.eu)

## SQAS Transport Service 96% !



Tanktransport Peeters is one of the most important strategic logistics partners in the chemical sector thanks to their tailor-made service and high quality material. The company aims to deliver and guarantee high quality, safety and confidence in their customers. In order to continue this philosophy, they voluntarily participated in the assessment system SQAS Transport Service of the European Chemical Industry Council (CEFIC)... They achieved an unprecedented score of 96% ! Management ascribes the success to the many years of experience, the profound knowledge of the employees, and to the intensive coaching of De Putter & Co in realising and maintaining their quality and safety management system.

Customer: *Tanktransport Peeters*  
[www.peeters-tanktransport.be](http://www.peeters-tanktransport.be)

## Dealer management

Together with De Putter & Co, MAN Truck & Bus, importer of trucks and busses, developed the MAN Quality Management System for the entire dealer network. The MAN QMS emphasizes uniform business processes, specific objectives and a KPI dashboard for sale, workshop and warehouse. This tailor-made management system has been successfully implemented within the sales organisation MAN Kempen-Limburg and service partners Garage De Laak and Truck & Trailer Dickens. The dealer network has been audited by our consultants, based on the Dealer Operating Standards.

The next phase towards high quality services and customer satisfaction is the QMS roll-out across all MAN partners



Customer: *MAN Truck & Bus*  
[www.man-mn.be](http://www.man-mn.be)

## den Hartogh expands



den Hartogh Logistics, a prominent European leader in chemical logistics, is well-known in Belgium. Thanks to several acquisitions during the past decades, the company is very active on the Belgian market. In order to continue its growth, the transport group with headquarters in Rozenburg, the Netherlands, enlarged its management team. De Putter & Co recruited Peter Van der Weken as Country Manager for Belgium and Pieter Eeckhout as Operations Manager. They will both use their expertise in road transport in order to continue the development of den Hartogh in the Belgian Market of bulk transport chemicals and gas.

Customer: *den Hartogh Logistics*  
[www.denhartogh.com](http://www.denhartogh.com)

## Agenda

- De Putter & Co organises AEO info sessions on Wednesday 3 and 10 June in their Antwerp offices  
[info@deputter-co.com](mailto:info@deputter-co.com)
- William De Putter presents Ziegler Logistics as 'Trendsetter in Transport' on Transport.tv, broadcasted on Kanaal Z, Sa 13 and So 14 June with reruns on Wed 17, Sa 20 and So 21 June  
[www.transporttv.be](http://www.transporttv.be)
- Pay a visit to De Putter & Co during the 'Transport & Logistics' fair in Antwerp Expo from 20 until 22 October 2009, box 4704  
[www.transport-logistics.be](http://www.transport-logistics.be)